

AUGUST 2020



**The VOICE Newsletter designed
exclusively for our VIP Members**





Until we can be together again, rest assured that we are still here for you.

Our communities are the heart of our business, so as concerns about COVID continue, we would like to assure you that the health and wellness of our customers and employees are our main priority. As a reminder, we offer an array of personal and business solutions to keep your finances on track. You can deposit checks from home, pay your bills online, make purchases with your mobile wallet and more.

Remember, we're here for you!

If you have questions or concerns, feel free to contact your local branch during business hours. Feel confident that we'll be able to help, even if you've never used internet or mobile banking before.

We have missed seeing our VIPs and we will resume group activities when it is safer to do so. Thank you for your continued partnership with the VIP Club and First Savings Bank.



Scam!

5 THINGS you can do to avoid a Coronavirus Scam:

Ignore offers for vaccinations and home test kits.

- Scammers are selling products to treat or prevent COVID-19 without proof that they work

Hang up on robocalls.

- Scammers use illegal sales calls to get your money and your personal information.

Watch out for phishing emails and text messages.

- Don't click on links in emails or texts you didn't expect.

Research before you donate.

- Don't let anyone rush you into making a donation. Get tips on donating wisely at [ftc.gov/charity](https://www.ftc.gov/charity).

Stay in the know.

- Go to [ftc.gov/coronavirus/scams](https://www.ftc.gov/coronavirus/scams) for the latest information on scams.
- Sign up to get FTC's alerts [ftc.gov/subscribe](https://www.ftc.gov/subscribe).

Contact tracers, the folks who work for state health departments to try to track anyone who may have been exposed to COVID-19, are an important part of our road to recovery. But some scammers are pretending to be contact tracers so they can profit off of the current confusion. They are trying to steal your identity, your money – or both. Luckily, there are ways to tell the difference between a real contact tracer and a scammer.

Contact tracing call?

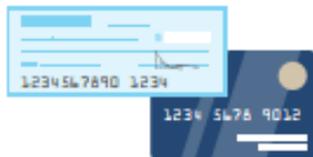
5 things to know

A contact tracer from your state health department might call if you've been exposed to COVID-19. But scammers are pretending to be contact tracers, too. Here's how you can spot the scam.



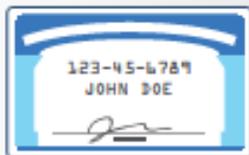
Real contact tracers won't ask you for money.

Only scammers insist on payment by gift card, money transfer, or cryptocurrency.



Contact tracing doesn't require your bank account or credit card number.

Never share account information with anybody who contacts you asking for it.



Legitimate contact tracers will never ask for your Social Security number.

Never give any part of your Social Security number to anyone who contacts you.



Your immigration status doesn't matter for contact tracing, so real tracers won't ask.

If they do, you can bet it's a scam.



Do not click on a link in a text or email.

Doing so can download malware onto your device.

Talking to a real contact tracer helps stop the spread of COVID-19. Reporting scammers helps stop them, too. Report fake contact tracers to your state and at [ftc.gov/complaint](https://www.ftc.gov/complaint).



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For more information about contact tracing **visit your state health department's website** and

[ftc.gov/coronavirus/scams](https://www.ftc.gov/coronavirus/scams)